



Logisanté Covid 19 Guidelines

Your loved one's safety is our NUMBER 1 priority!

Logisanté founders will always be on the lookout for the latest recommendations from local authorities and the scientific community.

Logisanté founders, who worked within nursing homes communities during the different waves of the pandemic, give the strongest importance to the maintenance of strong infection control protocols. When the pandemic began in Canada, they put into place like in other countries enhanced infection protocols—in some cases ahead of provincial and health authority directives—that allowed their communities to help protect residents and immediately address any COVID-19 outbreaks:

- Daily surveillance of resident health
- PPE available and required for staff (PPE: Personal Protective Equipment)
- Visitor restrictions as required
- Screening of visitors and staff
- Enhanced infection prevention & control education for staff
- Promotion of good hand hygiene and respiratory etiquette
- Increased cleaning and disinfection of high-touch surfaces
- Physical distancing in dining rooms, common areas and during activities,
- The wearing of a procedure mask is mandatory for all residents. Residents must wear it as soon as they leave their room, in all common areas and during care or service.

Our dedication to our resident's health and Safety and affording family members peace of mind is paramount to Logisanté. We will regularly maintain screening requirements and a high level of sanitation practices to ensure the ongoing health and safety of our residents and team members.

Logisanté will strongly recommend the complete vaccination to all its residents. The residents will then enjoy the benefits of post-vaccine living. In addition, Logisanté will be a senior living company **to mandate vaccinations of all Logisanté team members in its communities.**



In time of pandemic

Logisanté will be accepting new residents. We are following all International Standards and Dominican Republic Ministry of Health protocols for your protection.

- All team members will wear masks at all times and additional PPE (Personal Protective Equipment) when appropriate.
- All team members will observe standard contact and droplet precautions.
- All team members will be screened with their temperature taken at the entry to the community as well as rigorous follow up on their answer to our questionnaire.
- All residents will continue to self-screen and report to administration any symptoms or concerns for further observation.
- All group activities and dining rooms will be open. We do require all visitors to wear a mask when in the common areas of the community to include entering and exiting the dining room.
- The interior of the community will be open to residents for movement without restriction, with the requirement that masks are worn.
- Residents may visit with families of loved ones in their rooms or outside of the community, including their homes following rigorously Covid-19 guidelines.
- Salon, podiatry, and therapy appointments will be available by private appointment with required personal protective equipment and sanitizing and disinfecting of areas and equipment between use.

Logisanté Covid 19-Visitors Rules (during the pandemic)

Medical masks are provided free of charge daily to residents and visitors and are available at all times at the front desk and medical office.

1. Instructions to share with your visitors

This virus is contracted and fed by contact. We do everything possible to keep the residence one of the safest places to live, but we need your cooperation regarding your guests and outings.

2. Visitors - Before entering the residence, you must:

- Be aware that by entering you become one of the important risk vectors for our living environment and our residents more vulnerable and fragile to this virus.
- Limit your contacts and movements and apply good hygiene practices in your daily life.
- Carry out daily self-monitoring of your symptoms. Notify us as soon as you suspect a symptom and postpone your visit.



- Avoid bringing non-essential items from home.

3. Visitors - in the room, you must:

- Go to the bathroom first to wash your hands.
- Wear a mask on both sides (visitor and resident) and during the entire visit.
- Maintain 2m distance at all times.
- Our team is available to refresh your training on preventive practices to adopt.
- Avoid hugs, opt for: a mimed or blown haze, an elbow greeting, a mimed hug, or use your words to emphasize how much you love and appreciate your loved one.
- Remain aware that you may be carrying the virus without knowing it. Be extremely vigilant in protecting your loved one.
- Regularly clean and disinfect surfaces and objects that are touched.
- If you have a question or need, contact the care team.

Logisanté Covid 19-Resident: visit outside Logisanté (during the pandemic)

Residents - when visiting outside, you must:

- When going outside the residence, the same rules addressed to the population apply. The resident may choose to wear a medical mask or a reusable face cover.
- Hand disinfection is mandatory upon entering and leaving the residence. Frequent hand hygiene must remain a priority, which is why we provide daily awareness and training.
- Residents must notify us if they suspect they have been in contact with a symptomatic or suspicious person. We then initiate our preventive protocol and ensure that they receive an on-site screening promptly.
- We ask all our residents to avoid public transportation for the time being during the pandemic, considering the level of community transmission.

Logisanté Team

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